

CAPABILITY STATEMENT

Past Performance

The following are some of Emura's current and past clients:

- ✔ Transcom Solutions
- ✔ ProCare
- ✔ One-Call
- ✔ MIT
- ✔ Care work
- ✔ Monti
- ✔ HomeLink
- ✔ Shilei
- ✔ GoT&T

Differentiators:

- ✔ Guaranteed 24-Hour Translation Summaries
- ✔ Latest Technology
- ✔ Live Technical Support
- ✔ Quality Assurance
- ✔ Certified Translators and Expert Linguists
- ✔ Transcreation
- ✔ Workflow and Process Consulting
- ✔ Localization Consulting

Key Company Information

- CAGE:** 992Z4
DUNS: 007024236
PSC: R608
UEID: H1K1ZLCQTD67
Primary NAICS: 541930 Translation and Interpretation Services
561410- Document Preparation Services
561490- All Other Business Support Services
561492- Court Reporting and Stenotype Services
56142- Telephone Call Centers
561421- Telephone Answering Services
561422- Telemarketing Bureaus and Other Contact Centers

LANGUAGE CAPABILITIES

We employ and have access to hundreds of subcontracted interpreters, translators, and instructors who speak over 100 languages, including ASL, in the United States and around the world, 24 hours a day, seven days a week.

Elmura Linguistic has been delivering top language services since 2007, and our services are as diverse as our languages. We provide language instruction, on-site interpretation, translation, and cross-cultural training. Our philosophy is to provide exactly what you, your project, and your objectives need. We take the time to listen to you, understand your needs, and come up with customized solutions for your company. This collaborative approach will help you achieve the success you deserve.

Our Services



INTERPRETING Foreign Language

- ✔ Consecutive
- ✔ Simultaneous
- ✔ Phone
- ✔ Video



LANGUAGE TRAINING

- ✔ Foreign Language
- ✔ English as a Second Language
- ✔ American Sign Language (ASL)



CROSS CULTURAL TRAINING

- ✔ CQ Training
- ✔ Executive Coaching
- ✔ Repatriation
- ✔ Any country or culture
- ✔ Cultural Experts of Target Culture



American Sign Language (ASL)

- ✔ Certified and Non-Certified
- ✔ Consecutive
- ✔ Simultaneous

Set-up and Support Technician for Simultaneous Interpreting Translation of any document type or size Proofreading

All sessions are available as private or group trainings, onsite or online.

Live Interactive Call and Email responders

- Bilingual Services** – Can provide call center support in multiple languages globally
Inbound – Customer service, Appointment Setting, Third Party Verification, Dispatching, and more
Outbound – Customer Acquisition, Market Research, Database Management, and more
Email Management - Can support your current platform or use our internal system to handle customer inquiries.
Surveys – Public opinion polls and feedback calling
Collections – First-party collection services